

# CNA's School of Risk Control Excellence (SORCE®) for **Lawyers' Professional Liability**



RISK CONTROL

## Overview of the CNA Self-Study Platform

<b>Subscription:</b>	\$99.00 per user. Each attorney must have his or her own individual subscription for credit. Accounts are unique and linked to e-mail addresses. Each user will be required to enter the policy number to take advantage of this program.
<b>Access:</b>	The subscription includes access to the entire CNA SORCE® platform (12 courses) for one calendar year from the date of purchase. Available courses will be updated on a rolling-basis.
<b>Programs:</b>	Access to CNA-developed content as well as selected West LegalEdcenter® programs.
<b>Premium Credit:</b>	Qualifying firms will be provided 2.5 percent <i>pro-rata</i> premium credit per attorney for successful completion of each one-hour course, up to a maximum of 7.5 percent.
<b>CLE:</b>	State-by-state. Typically one (1) credit hour per program with ethics credits available in many states. For a list of currently available courses, please visit <a href="http://www.westlegaledcenter.com/link/cna">www.westlegaledcenter.com/link/cna</a> and click on the "Available Courses" link or call 800-262-2160.

### **A convenient 24/7 online resource that may help manage your legal practice exposures**

As a CNA policyholder you have access to a new self-study platform that will help you to identify exposures in your legal practice as well as provide relevant risk control techniques that can help you to manage and minimize your professional liability risks. This educational platform is easy to use and accessible from any computer, laptop or tablet.

CNA policyholders may access the new learning platform from: [www.westlegaledcenter.com/link/cna](http://www.westlegaledcenter.com/link/cna). **NOTE**, you must have your CNA policy number available for registration. Once at the CNA SORCE home page, follow these simple instructions to set up your account and purchase your \$99 package:

- 1. Home Page - [www.westlegaledcenter.com/link/cna](http://www.westlegaledcenter.com/link/cna):** All users should begin by clicking the orange "Add To Cart" button, to select the CNA SORCE package. This includes currently existing West account holders.
- 2. Create Account/Sign-in Page:** If you are a first time West user, click the "Create new account" link. If you are a current West account holder, sign-in here. For first-time West users, complete the registration page. All fields with an (\*) are required for completion. A list of currently available courses and respective CLE accreditation are viewable through the accreditation link above the "Add to Cart" box.
- 3. Profile Confirmation Page:** From this page, click the orange "Shopping Cart" link.
- 4. Policy Number and Payment:** Enter your CNA Policy Number. This step is required. Then enter your payment information and click "Purchase Now."
- 5. Purchase Confirmation:** Click "Activation." **Please be sure to only access courses through the CNA Learning Paths tab at the top of the screen.** These courses are the only courses available for premium credit.

### **That's it!**

Technical Assistance? Please Call **800.262.2160**. Customer service specialists dedicated to the CNA SORCE® program are available M-F from 7:30 am - 5:00 pm CST. Calling this number after hours will allow you to connect with a general West customer service representative for general account or set-up information.

**Let CNA Help You Manage the Professional Liability Exposures in Your Legal Practice. To learn more about how CNA can help you manage risk in your legal practice, please contact us at 866-262-0540 or visit [www.lawyersinsurance.com/riskcontrol](http://www.lawyersinsurance.com/riskcontrol).**

*\*Policyholders should check with their agents for availability and qualifications for eligible insureds.*

The information, examples and suggestions presented in this material have been developed from sources believed to be reliable, but they should not be construed as legal or other professional advice. CNA accepts no responsibility for the accuracy or completeness of this material and recommends the consultation with competent legal counsel and/or other professional advisors before applying this material in any particular factual situations. This material is for illustrative purposes and is not intended to constitute a contract. Please remember that only the relevant insurance policy can provide the actual terms, coverages, amounts, conditions and exclusions for an insured. All products and services may not be available in all states and may be subject to change without notice. CNA is a registered trademark of CNA Financial Corporation. Copyright © 2013 CNA. All rights reserved. RCSORCE SS 031213